

HOW TO USE YOUR RHP LADDER SYSTEM

Before you Start

- **ENSURE** the ladder and hardware has been installed according to our manufacturer's instructions.
- **ENSURE** the ladder is in a safe climbing position.



When Climbing the Ladder

- **ALWAYS** maintain three points of contact.
- **ALWAYS** face the ladder while climbing.
- **NEVER** pull yourself along the rail. Instead, climb down and reposition the ladder.
- **NEVER** hang off one side of the ladder.
- **NEVER** climb the ladder if you do not feel physically or mentally capable, are overloaded with items, or the ladder is already in use.
- **NEVER** exceed the ladder's/hardware's weight limit of 300lbs (136kgs)

If you have any questions regarding the ladder or ladder hardware, remember the RHP team is here to help.

Australia

Phone 07 3084 3554
Email info@ramhardware.com.au
Website www.ramhardware.com.au

New Zealand

07 394 4493
office@ramhardware.co.nz
www.ramhardware.co.nz



Quiet Glide Limited Lifetime Warranty

Ram Hardware Products warrants to the original purchaser of the Quiet Glide Rolling Ladder Hardware (excludes wood products) that the product will be free from defeats in material or workmanship for as long as the original purchaser owns the product, when given normal wear and proper usage.

The warranty is only valid if the product:

- Was not damaged while being installed.
- Was operated in accordance with the manufacturer's specifications, instructions, and any technical support directions.
- Was not modified or damaged by tampering, accident, disaster, abuse, misuse, alteration, repair, modification, a fix or replacement by someone other than the manufacturer.
- Third party products, other system components using or interacting with this product are not covered by this warranty.

Ram Hardware Products liability under this warranty, or in connection with any other claim relating to the product, is limited to the repair or replacement of the portion of the product that which was defective in material or workmanship.

EXCEPT AS EXPRESSLY STATED ABOVE, RAM HARDWARE PRODUCTS MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER OR MERCHANTABILITY, NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, FITNESS FOR ANY PARTICULAR PURPOSE OR USE, OR OTHERWISE ON THE PRODUCTS, OR ANY PARTS OR TECHNICAL ASSISTANCE OR OTHER LABOUR FURNISHED.